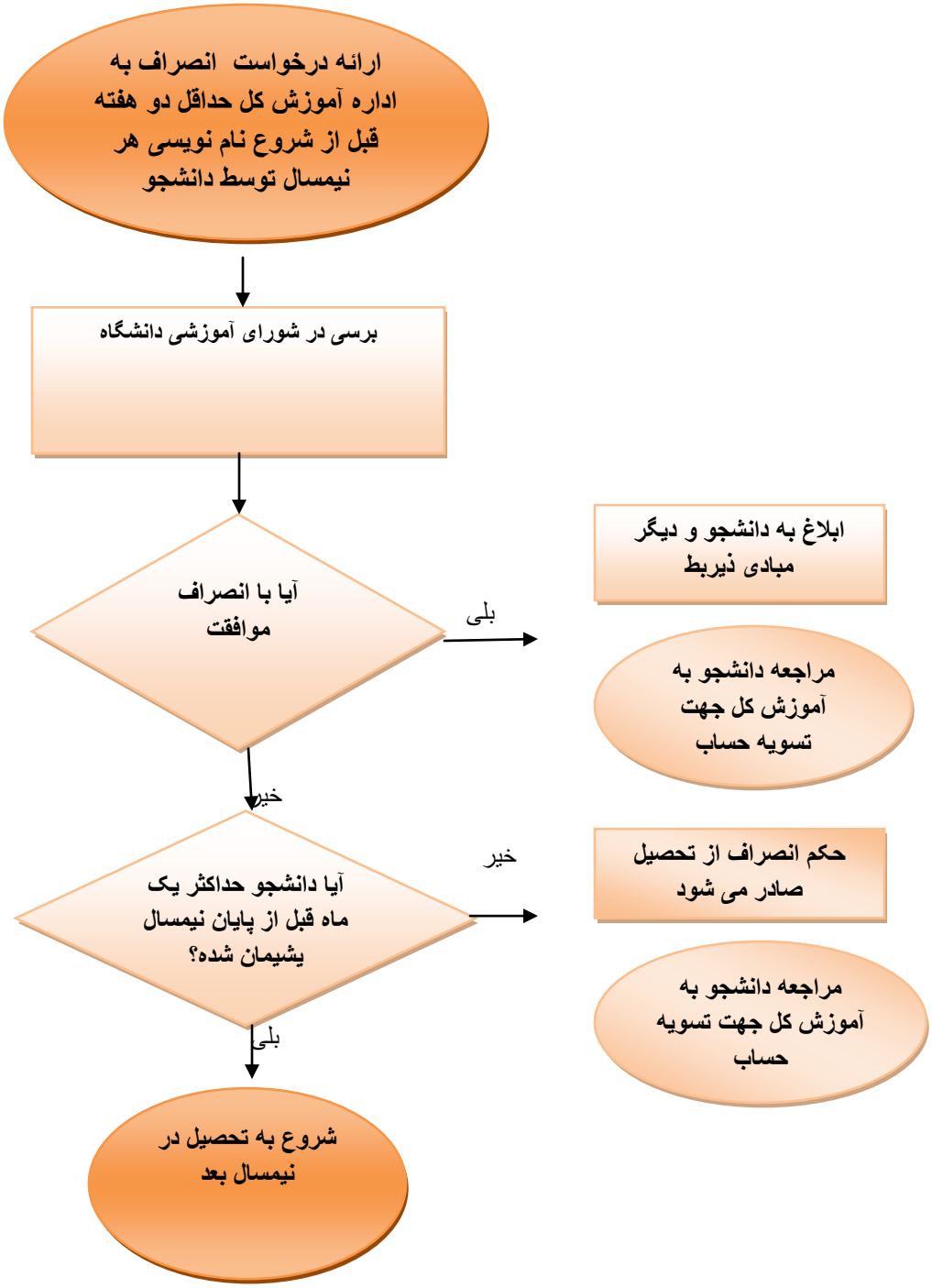فرآیند اعلام انصراف از تحصیل دانشجو